



Indonesia: National Slum Upgrading

Project Information

Project ID:	P000004	Instrument ID:	L0004A
Member:	Indonesia	Region:	South-Eastern Asia
Sector:	Urban	Sub-sector:	Urban re-development
Instrument type:		Lead Co-financier (s):	World Bank
ES category:	В	Borrowing Entity:	Ministry of Finance, Indonesia
Implementing Entity:	Ministry of Public Works and H	ousings, Indonesia	-
Project Team Leader:	Sangmoo Kim		
Responsible DG:	Rajat Misra		
Responsible			
Department:	INF1		
Project Team Members:	Odil Akbarov, OSD - Social Deve Chongwu Sun, OSD - Environme Xiang Xu, Team Member; Liu Yang, Project Counsel; Yi Geng, OSD - Financial Manag Jingrong He, OSD - Procuremer Jinghui Li, Project admin	ent Specialist; gement Specialist;	
Completed Site Visits by AIIB:	Feb, 2017 Feb 8 – Mar 9, 2017 Nov, 2017 Nov 9 – Dec 12, 2017 Jul, 2018 Jul 30 – Sep 7, 2018 May, 2019 May 13– Jun 14, 2019 Aug, 2020 Aug 10 – Sept 30, 2020 Oct, 2020 Oct 20 – Nov 12, 2020 (virtual) Aug, 2021 Aug 11-Sep 30 (virtual) May, 2022 May 31 - Jun 30 (Hybrid) Dec, 2022 December 8 – 10		
Planned Site Visits by	Jun, 2023		
AIIB:	Hybrid mission		
Current Red Flags	0		
Assigned:			
Current Monitoring	Regular Monitoring		
Regime:	-50-1		
Previous Red Flags Assigned:	0		
Previous Red Flags Assigned Date:	2022/09		



2. Project Summary and Objectives

The overall project objective is to improve access to urban infrastructure and services in targeted slums (154 cities (including DKI Jakarta) in the central and eastern parts of the country) and to reconstruct and strengthen public facilities and settlements in selected disaster-affected areas in Indonesia. The Project is part of the well-developed national program called KOTAKU with USD1.42 billion (AIIB financing: USD216.5 million, 15.2% of the total cost).

The Project consists of the following five components:

Component 1: Institutional and Policy Development. Support institutional strengthening and capacity building of central government ministries and agencies, which are responsible for the management of the national slum upgrading program.

Component 2: Integrated Planning Support and Capacity Building for Local Governments and Communities. Provide for the recruitment and deployment of experts and community facilitators to support the capacity of governments and communities in selected cities to design and implement slum improvements, including the development of Slum Improvement Action Plans (SIAPs) and Community Settlement Plans (CSPs).

Component 3: Urban Infrastructure and Services in Selected Cities. Carry out sub-projects to support primary and secondary infrastructure improvement and site development as well as construction of connecting infrastructure in selected Cities as identified in SIAPs; and Provide Kelurahan Grants to Participating Kelurahans to fund Sub-projects for tertiary infrastructure upgrading in selected cities based on a community-driven approach as well as for strengthening community-based livelihoods through the construction of livelihood-enabling facilities and services that are important for slum prevention.

Component 4: Implementation Support and Technical Assistance. Provide technical support, management, advisory services and training for project management and stakeholder collaboration at national, provincial and city levels, as well as monitoring and evaluation.

Component 5: Contingency for Disaster Response, also referred to as the Contingent Emergency Response Component (CERC). Provide preparedness and rapid response measures to address disaster, emergency and/or catastrophic events, as needed, through carrying out sub-projects and/or using the project implementation arrangements. The CERC was activated in November 2018 to support recovery to a series of earthquakes in 2018 in Lombok and Central Sulawesi.

3. Key Dates

Approval:	Jun. 24, 2016	Signing:	Sep. 01, 2016
Effective:	Oct. 11, 2016	Restructured (if any):	Sep. 18, 2020
Orig. Closing:	Mar. 31, 2022	Rev. Closing (if any):	Jun. 30, 2023;Dec. 31, 2022;

4. Disbursement Summary (USD million)

Contract Awarded:		Cancellation (if any):	9.17
		Most recent	
Disbursed:	204.72	disbursement	0.89/Mar. 24, 2023
		(amount/date):	
Undisbursed:	2.62	Disbursement Ratio	98.74



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(%)¹:	

5. Project Implementation Update

The project is on track to achieve the end-project targets of key performance indicators and intermediate results indicators. To date 8.3 million persons have benefited from access to improved infrastructure, 7,665 ha of slum areas have been improved, and 92 percent of the planned slum alleviation task forces are operational. The project responded to the needs of communities impacted by the disasters in West Nusa Tenggara and Central Sulawesi and supported COVID-19 recovery efforts, where labor-intensive public works provided jobs for over 86,000 people in the poorest urban communities in 114 cities. Operation and maintenance of the infrastructure completed has been handed over to the local government. The disbursed WB/AIIB loan of USD409.44 million has leveraged around USD1 billion in national and sub-national budgets. The project has introduced best practices (e.g., performance-based community grants, financial incentives for better maintenance) and innovation and has advanced the agenda for access for persons with disabilities; gender equality; development of new green spaces; cultural heritage; and better disaster preparedness.

Components	Physical Progress	Environmental & Social Compliance	Procurement
Component 1: Institutional Development and Policy Development (USD1.5 M)	Activities by Central Management Unit (CCMU), Bappenas in policy development, capacity strengthening of local governments through Local Task Forces, and policy studies completed.	n/a	Consulting firm to develop an implementation strategy for slum alleviation initiatives hired by CCMU.
Component 2: Integrated Planning Support and Capacity Building for Local Government and Communities (USD39.0 M)	Preparation and approval of Slum Improvement Action Plans (SIAPs) (91.5% of LGs) and Community Settlement Plans (CSPs) (99% of kelurahans) (on track).	n/a	n/a
Component 3: Urban	Out of 44 planned sub- projects for	The Project Environmental and Social Management Framework	All primary/secondary infrastructure packages

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¹ Disbursement Ratio is defined as the volume (e.g. the dollar amount) of total disbursed amount as a percentage of the net committed volume.







Infrastructure and Services Investment Support (USD113.0 M)	primary/secondary infrastructure) in 37 cities, 26 sub-projects have been completed as of June 2022, 18 sub-projects are ongoing. It has benefited about 210,000 people through the improvement of 292 km of local roads; 73 km and 4 units of drainage; a 1 km bridge; 7.5 km and 177 units of sanitation facilities; 644 units of solid waste facilities, 31.4 km and 29 units water supply facilities, and 51,700 m2 of open public space. Support for tertiary infrastructure has been implemented in 2021 through Cash-for-work (CFW). The CFW activities involve maintaining and cleaning the existing infrastructures, and not building new infrastructure. The total amount of funds allocated for road and drainage in CFW activities makes up about 96% of the total allocated amount. About 86,000 workers have been employed under CFW.	(ESMF) as well as the Project Operations Manuals adopted. Principles of universal design have been incorporated in all subprojects by the PMU.	have been contracted. A procurement post review of selected contracts conducted by the World Bank (WB) found that the procurement process was in accordance with the provisions of the loan agreement, however some areas of improvement are needed in terms of documentation. The overall procurement performance has been rated as moderately satisfactory.
Component 4: Implementation Support and TA (USD21.5 M)	n/a	n/a	12 non-consulting services contracts (Oversight Service Providers/OSPs) ended in May 2022 and there are now five ongoing consulting services (National Management Consultant, Technical Management Consultants, Evaluation and Study Consultant), which are under extension until June 2023.
Component 5: Contingency for Disaster Response (USD41.5	Component 5 activated through GoI request in response to earthquakes/tsunami in	Emergency Response Operations Manual prepared; The addendum to the project's ESMF for the component adopted.	11 consulting services and 39 civil works contracts have been delivered.



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M)	Central Sulawesi. It
	contributed to
	rehabilitation in Central
	Sulawesi through the
	building of 1,600 houses
	and settlement
	infrastructure (roads,
	drainage, water supply,
	sanitation, and public
	space facilities),
	education facilities, and
	public buildings.

Financial Management:

The disbursement rate is 98.73 percent of the loan (after cancellation). The project is exploring options to extend the project closing date to December 31, 2023, to utilize potential remaining funds. The Bank team is following up with client on refunding the ineligible expenditures and an FM mission is planned in late May or early June by WB. The budget revision to cover the project's needs until June 2023 was recently released, which will enable the client to start all the payment processes to contractors and consultants in April 2023.

6. Status of the Grievance Redress Mechanism (GRM)

As of October 31, 2022, the project database had recorded 173,975 inquiries/complaints, of which 99.9 percent have been resolved. Only 0.59 percent of the inquiries/complaints was related to safeguards, mostly requesting clarification on land status, informal settlements, public consultation, information disclosure, and disruptions of access during construction. Improvements in complaint resolution and updated cumulative inquiries or complaints should be continuously monitored and reported. The National Management Consultant (NMC) has conducted regular spot-checks on the quality and appropriateness of complaint resolution and has published the results of the spot-checks on the website.

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7.	Results Monitoring (please refer to the full RMF, which can be found on the last page of this PIMR)
	As per following table:
	Remarks:
	n/a
	n/a



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			Cumul	ative Targ	et Values																			
Project Objective	Indicat or level	Unit of Measure	Baselir	ne	2016		2017		2018		2019		2020		2021		2022		End Ta	arget		Frequency	Responsibili ty	Commen ts
Indicators			Yea r	Valu e	Targe t	Actu al	Targe t	Actu al	Target	Actu al	Target	Actual	Targe t	Actual	Target	Actual	Target	Actual	Yea r	Target	Actu al		•	
People provided with improved infrastructur e under the project	Project	Number	201 6	0	0	0	1	0	2,900,000. 00	0	-	2,552,225. 00	÷	4,734,084. 00	-	7,267,235. 00	7,000,000.0 0-	8,361,079. 00		7,000,000. 00		Mid year and end year	PMU, NMC and Evaluation Consultant	
People provided with "improved water sources" under the project (of which women)	Project	Number	201 6	0	0	0	-	0	240,000.00	0		204,346.00	-	450,575.00	-	596,795.00	560,000.00	930,290.00		560,000.00		Mid year and end year	PMU, NMC and Evaluation Consultant	
People provided with "improved sanitation" under the project (of which women)	Project	Number	201 6	0	0	0	-	0	360,000.00	0	·	287,787.00	-	363,013.00	-	526,971.00	800,000.00	914,007.00		800,000.00		Mid year and end year	PMU, NMC and Evaluation Consultant	
People provided with access to all-season roads within 500 meter range under the project (of which women)	Project	Number	201 6	0	0	0	-	0	1,110,000. 00	0	-	1,771,850. 00	-	3,173,669. 00	3,700,000. 00	4,381,844. 00	-	4,929,530. 00		3,700,000. 00		Mid year and end year	PMU, NMC and Evaluation Consultant	
People provided with regular solid waste collection under the project (of which women)	Project	Number	201 6	0	0	0	=	0	450,000.00	0	-	677,464.00	=	1,923,006. 00	1,500,000. 00	1,923,006. 00	-	2,457,491. 00		2,320,000. 00		Mid year and end year	PMU, NMC and Evaluation Consultant	
People provided with "improved drainage" under the project (of	Project	Number	201 6	0	0	0	0	0	1,080,000. 00	0		885,954.00	-	1,689,216. 00	-	3,070,016. 00	2,320,000.0 0	3,656,035. 00		2,320,000. 00		Mid year and end year	PMU, NMC and Evaluation Consultant	



which women)																						
Slum Area Alleviated	Project	Hectare	201 6	0	0	0	-	0	2,200.00	0	1	2,192.00	-	4,144.00	-	7,345.00	6,360.00	11,382.00	6,360.00	Mid year and end year	PMU, NMC and Evaluation Consultant	
Percentage of slum dwellers who are satisfied with the quality of urban infrastructur e and services (of which women, of which bottom 40%, of which poor)	Project	Percenta ge	201 6	0	0	0	-	0	60.00	0	-	0	-	0	-	94.00	80.00	94.00	80.00	Mid year and end year	PMU, NMC and Evaluation Consultant	
Percentage of complaints resolved	Project	Percenta ge	201 6	0	0	0	-	99.56	80.00	99.90	-	99.40	-	100.00	-	99.00	90.00	99.00	90.00	Annually	PMU, NMC	
Establishme nt of functional task forces for slum alleviation at local level (%Local Governmen ts)	Project	Percenta ge	201 6	0	0	0	30.0 0	76.00	60.00	79.00	70.00	64.00	80.0 0	70.50	90.00	91.50	90.00	96.00	90.00	Annually	PMU, LGs	
Direct project beneficiarie s	Project	Number	201 6	0	0	0	ı	0	3,000,000. 00	0	5,000,000. 00	2,552,225. 00	-	5,048,366. 00	-	8,219,629. 00	7,200,000.0 0	8,659,932. 00	7,200,000. 00	Annually since the third year of interventi on	PMU, NMC	
Female beneficiarie s (Percentage, Custom Supplement)	Project	Percenta ge	201 6	0	0	0	-	0	50	0	50	51.10	-	53.12	-	53.00	50	49.30	50	Annually since the third year of interventi on	PMU, NMC	
Direct project beneficiarie s To reconstruct & strengthen public	Project	Number	201 6	0	0		-		-		-		-		40,000.00	5,695.00	40,000.00	120,824.00	40,000.00	Annually	PMU	

facilities & settlements in selected disaster- affected areas																	
Female beneficiarie s To reconstruct & strengthen public facilities & settlements in selected disaster- affected areas	Project	Number	201 6	0	0		-	-	-	20,000.00	2,845.00	20,000.00	61,414.00	20,000.00	Annually	PMU	

			Cumula	tive Target	t Values																			
Project Intermediate Indicators	Indicator level	Unit of Measure	Baselin	e	2016		2017		2018		2019		2020		2021		2022		End Ta	rget		Frequency	Responsibility	Comments
			Year	Value	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Year	Target	Actual			
Establishment of functional task force for slum alleviation at national level	Project	Y/N	2016	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes		Annually	Bappenas, PMU	
Establishment of slum inventory database/profiling	Project	Custom	2016	No	No	No	Yes	Yes	updated		Done and updated		Initial and final year	Bappenas, PMU										
Percentage of local governments that have completed Slum Improvement Action Plans (SIAPs) which have been approved by Bupati/Walikota	Project	Percentage	2016	0	0	0	30.00	56.21	60.00	56.21	70.00	68.00	80.00	82.00	90.00	91.50	90.00	94.00		90.00		Annually	PMU, NMC	
Percentage of kelurahans which have Community Settlement Plans (CSPs) that have been consolidated with SIAPs	Project	Percentage	2016	0	0	0	50.00	58.59	70.00	23.00	80.00	95.00	90.00	97.20	90.00	99.00	90.00	99.00		90.00		Annually	PMU, NMC	



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Number of cities which have completed 80% of primary and secondary infrastructure works and services connected to slum areas	Project	Number	2016	0	0	0	0	0	20.00	0	10.00	2.00	15.00	2.00	20.00	16.00	30.00	34.00	30.00	Annually	PMU, NMC	
Number of kelurahans that have completed 90% of tertiary infrastructure and services implemented in slum areas	Project	Number	2016	0	0	0	1,400.00	0	1,500.00	701.00	1,600.00	1,138.00	1,700.00	1,443.00	2,000.00	2,159.00	2,500.00	2,506.00	2,500.00	Annually	PMU, NMC	
Percentage of good quality of infrastructure and services	Project	Percentage	2016	0	0	0	0	0	80.00	97.70	90.00	97.00	90.00	97.00	90.00	97.00	90.00	98.00	90.00	Annually	PMU, NMC	
Percentage of infrastructure built that is fully functioning	Project	Percentage	2016	0	0	0	0	0	0	0	0	0	0	0	70.00	89.00	70.00	89.00	70.00	Annually	PMU, NMC	
Percentage of local governments that have project monitoring structure and provide regular information on project implementation	Project	Percentage	2016	0	0	0	20.00	0	30.00	0	50.00	35.00	60.00	69.00	70.00	96.00	70.00	98.00	70.00	Annually	PMU, NMC	
Percentage of kelurahans with completed annual financial audits	Project	Percentage	2016	0	0	0	80.00	84.19	80.00	98.70	90.00	99.00	90.00	99.51	90.00	97.00	90.00	99.00	90.00	Annually	PMU, NMC	
Percentage of housing constructed to project resilience standards	Project	Percentage	2016												70.00	63.00	70.00	87.00	70.00	Annually	PMU	
Percentage of water supply facilities has been built	Project	Percentage	2016												65.00	50.00	65.00	100.00	65.00	Annually	PMU	
Percentage of sanitation facilities have been built	Project	Percentage	2016												75.00	25.00	75.00	100.00	75.00	Annually	PMU	
Percentage of schools and higher education	Project	Percentage	2016									1.4			75.00	48.00	75.00	100.00	75.00	Annually	PMU	

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building rehabilitated or reconstructed to project's resilience standards																
Percentage of health facilities and public service building rehabilitated to project's resilience standards	Project	Percentage	2016						75.00	75.00	75.00	100.00	75.00	Annually	PMU	