

## Türkiye : Türkiye COVID-19 Vaccine Project under the CRF

## 1. Project Information

Project ID:	P000640	Instrument ID:	L0640A
Member:	Türkiye	Region:	Western Asia
Sector:	CRF-Public Health	Sub-sector:	N/A
Instrument type:	<input checked="" type="checkbox"/> Loan:225.35 Euro million <input type="checkbox"/> Guarantee	Lead Co-financier (s):	World Bank
ES category:	B	Borrowing Entity:	Ministry of Treasury and Finance, Türkiye
Implementing Entity:	Ministry of Health, Türkiye		
Project Team Leader:	Zhaojing Mu		
Responsible DG:	Hun Kim		
Responsible Department:	SID		
Project Team Members:	Rizal Rivai, OSD - Procurement Specialist; Yang Shuai, OSD - Environment & Social Development Specialist; Bernardita Saez, Project Counsel; Rui Xiang, OSD - Financial Management Specialist; Yannan Jia, Project admin		
Completed Site Visits by AIIB:	Jun, 2022		
Planned Site Visits by AIIB:			
Current Red Flags Assigned:	0		
Current Monitoring Regime:	Regular Monitoring		
Previous Red Flags Assigned:			
Previous Red Flags Assigned Date:			

## 2. Project Summary and Objectives

The project, co-financed with the World Bank, with the objectives of enabling affordable and equitable access to COVID-19 vaccines in Türkiye and helping ensure effective vaccine deployment by strengthening the vaccination system, was financed under the AIIB's COVID-19 Crisis Recovery Facility in the amount of EUR225.347 million. The Project comprises the vaccine procurement and communication campaign. The implementation period is from July 2022 to December 2023.

## 3. Key Dates

Approval:	Jun. 29, 2022	Signing:	Jul. 04, 2022
Effective:	Aug. 01, 2022	Restructured (if any):	
Orig. Closing:	Dec. 31, 2023	Rev. Closing (if any):	

## 4. Disbursement Summary (EUR million)

Contract Awarded:		Cancellation (if any):	0.00
Disbursed:	225.35	Most recent disbursement (amount/date):	22.53/Dec. 22, 2022
Undisbursed:	0.00	Disbursement Ratio (%) <sup>1</sup> :	100.00

**5. Project Implementation Update**

The Ministry of Health (MoH) is the sole implementing entity for the Project. The MoH, through the existing Project Management and Supervision Unit (PMSU), is responsible for the technical aspects of vaccine inspection, storage, registration, deployment, and monitoring; (ii) provides technical inputs to vaccine procurement and payment transactions and implementation support to the Devlet Malzeme Ofisi (DMO, State Supply Office) to strengthen its capacity to manage and deliver project activities; (iii) helps address technical issues that may arise during implementation; and (iv) is responsible for solely implementing safeguard policies and guidelines, preparing semi-annual project reports, and monitoring project performance and achievements under the results framework.

Components	Physical Progress	Environmental & Social Compliance	Procurement
Vaccines procurement	N/A	<p>The Environmental and Social (ES) Audit was conducted by the independent ES consultants in October 2022 and evaluated as satisfactory.</p> <p>1. The ES instruments, Environmental and Social Commitment Plan, Environmental and Social Management Framework, and Stakeholder Engagement Plan have been finalized by the MoH and disclosed (in English and Turkish) in April 2022.</p> <p>2. The MoH has one Senior Environmental Expert and one Senior Social Specialist working in the PMSU to monitor the Project's ES compliance during implementation. The two experts are also responsible for supervising Occupational Health and Safety and waste management risks. Waste management specialist from the respective unit of MoH has been</p>	The vaccine contracts were reviewed and considered acceptable

<sup>1</sup> Disbursement Ratio is defined as the volume (e.g. the dollar amount) of total disbursed amount as a percentage of the net committed volume.

		<p>trained and assigned to support PMSU on the provision of information on the status of implementation of site-specific Waste Management Plan for Hospitals.</p> <p>3. The Environmental and Social Management Framework and its subsidiary instruments, including Labor Management Procedures and Waste Management Plan for Hospitals have been under implementation and monitoring and evaluated as compliant, with one recommendation that the implementation of the Waste Management Plans should be improved to minimize the exposure risks of employees on site from the sharp wastes during the transfer of waste bags. AIIB and the World Bank will closely monitor the implementation progress of recommended actions.</p>	
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**Financial Management:**

The PMSU has adequate internal controls in place in which there is a clear segregation of duties between the procurement function and payment function. The accounting entries are made based on the payment confirmation. The PMSU maintains the records for the Project including the retroactively financed part to ensure appropriate accounting for the funds provided for the Project. The audit report will cover from the date of loan signing to Dec. 31, 2022. This audit report will become due by June 30, 2023.

**6. Status of the Grievance Redress Mechanism (GRM)**

The PMSU has established a project-specific GRM which is functioning. The MoH Communication Center (SABIM), the Meeting Point in Health (SBN), the Presidency Contact Center (CIMER), Patient Rights' Boards in public hospitals and the PMSU's webpage are the main channels through which MoH collects community feedback on grievances, complaints and suggestions related with the COVID-19 Emergency Health project. Once received, the feedback is categorized according to the content and shared with the relevant MoH department or health care service provider (such as hospitals, family medicine centers etc.).

The GRM also allows workers to promptly inform management of labor issues, such as a lack of personal protective equipment, unreasonable overtime, stress and any Sexual Exploitation and Abuse/Sexual Harassment related issues in the workplace. This workers' GRM allows for anonymous grievances and has an appeal's process in place.

The GRM was developed by using widely available resources, and complaints specific to COVID-19 are followed. There are methods for reporting complaints that are not limited to reporting through the internet. Complaints within the scope of COVID-19 are collected under four categories. The distribution of complaints received in the first quarter of 2022 are as follows: Complaints regarding Contact Tracing Teams: 88.5 percent; Problems regarding test

results: 6.1 percent; Problems Encountered in Hospitals: 4.4 percent; and Problems with the pricing of the test: 1.0 percent. Relevant applicable actions are taken by the MoH representatives and the grievance owners are informed in a timely manner. The mitigation measures include the appointment of new tracing teams, increasing the number of test centers, improvement of hospital conditions etc.

Below is a snapshot of the number of complaints submitted to the MoH through SABİM in 2021 and 2022:

No. of complaints received in the 1st quarter of 2021: 515,000

No. of complaints received in the 1st quarter of 2022: 218,000

No. of complaints received in the 2nd quarter of 2022: 18,000

The number of grievances was at peak levels at the beginning of the COVID-19 pandemic and periodically show a decrease until the end of August 2022. The main reason for the decrease includes the above-mentioned mitigation measures, as well as the decrease in COVID-19 cases and the number of patients in hospitals, which derive a decrease in the number of tests, a sufficient number of tracing teams, and improvement of hospital conditions.

#### **7. Results Monitoring (please refer to the full RMF, which can be found on the last page of this PIMR)**

Vaccine stock: General Directorate of Public Health has established a comprehensive vaccine stock and cold chain system operating within the scope of the immunization program. This system is also used for the storage, distribution and administration of COVID-19 vaccines. With updates on the COVID-19 vaccines have been introduced. The MoH has published a regulation to provide updates on the procedures to administer, store and distribute COVID-19 vaccines. The procedures were communicated to 81 provinces through an official letter and the storage, distribution and administration are carried out in accordance with this regulation.

SOPs: SOPs and guidelines are in place for collection and disposal of medical waste. The Scientific Advisory Board of the MoH has published the Guidelines and Infection Control Measures to be followed in Health Facilities. The Guidelines include specific procedures to be followed for COVID-19 related waste collection and disposal practices.

**Remarks:**

Project Objective Indicators	Indicator level	Unit of Measure	Cumulative Target Values									Frequency	Responsibility	Comments
			Baseline		2022		2023		End Target					
			Year	Value	Target	Actual	Target	Actual	Year	Target	Actual			
Percentage of population vaccinated, which is included in the priority population targets defined in national plan (by gender)	Project	Percentage	2022	62.90	62.90	63.30	66.00	NA		66.00				
Percentage of population vaccinated, which is included in the priority population targets defined in national plan (male)	Project	Percentage	2022	61.30	61.30	61.90	65.30	NA		65.30				
Percentage of population vaccinated, which is included in the priority population targets defined in national plan (female)	Project	Percentage	2022	62.70	62.70	63.30	66.70	NA		66.70				
Vaccine stock management tools and operating procedures updated to reflect the characteristics of COVID-19 vaccines.	Project	Yes/No	2022	No	No	Yes	Yes	NA		Yes				
Standard operating procedures (SOPs) or guidelines established for the collection and disposal of medical waste to the relevant stakeholders	Project	Yes/No	2022	No	No	Yes	Yes	NA		Yes				

Project Intermediate Indicators	Indicator level	Unit of Measure	Cumulative Target Values														Frequency	Responsibility	Comments	
			Baseline		2022		2023		2024		2025		2026		End Target					
			Year	Value	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Year	Target				Actual